

**Report of the Chief Executive**

**HOUSEMARK ANNUAL REPORT**

1. Purpose of report

To inform the Committee of the contents of the Council's annual housing benchmarking report from HouseMark.

2. Background

HouseMark is the leading provider of benchmarking services in the housing sector. The Housing department use HouseMark as a source of good practice, to benchmark performance on a quarterly basis and to network and share ideas through performance club meetings.

3. Detail

The annual report provides a more detailed analysis than the quarterly benchmarking which compares performance only. In the annual report housing management, responsive repairs, void works, major works and cyclical maintenance are benchmarked for costs, operational performance and satisfaction.

The report compares the Council with 30 landlords with a similar stock size and profile. All of the landlords in our benchmarking peer group are stock retained councils.

A summary of the report will be presented to Committee.

4. Financial implications

The cost of the subscription with HouseMark is £7,281 per annum, which is met within existing budgets. Research undertaken by the Housing Service in 2018 has shown that there are no other organisations that provide an equivalent benchmarking service.

**Recommendation**

**The Committee is asked to NOTE the report**

Background papers

Nil